



Come and join our GriefChat® Counselling team!

Do you have the skills to turn your tone of voice into typed words? Would you like to be there for bereaved people when they are looking for immediate support? Can you help to create a safe space for grieving people to express how they are feeling at that moment?

Established in 2017, GriefChat is the leading counselling webchat service. We support bereaved people from all over the world when they need it most.

We are looking for counsellors who have:

- a minimum of a Level 4 Diploma in Counselling (or equivalent) with 100+ practice hours
- specific bereavement training or extensive experience of working professionally with bereaved people
- experience of working within a telephone or online helpline service
- Computer proficiency and typing skills.

GriefChat Counsellors regularly support hundreds of bereaved people every week and in 2021, we expect this to increase considerably. You will find GriefChat on multiple websites across the charity, healthcare and funeral sectors, supporting organisations to help their bereaved customers with free, at need professional bereavement care. We work closely with leading organisations such as Cruse Bereavement Care and Cruse Scotland, Sands, Mencap, Independent Age, Dignity Funerals and Central England Co-operative Funeral Care, as well as many other partners who are passionate about bereavement care.

"I love the fact that a bereaved person can instantly connect with someone who has no relationship with them but will just listen without judgment or agenda. As a counsellor, it's a privilege to hear such personal stories and help them see, if only in that moment, that they aren't alone." Joanna, GriefChat Counsellor

Our recruitment and vetting process is thorough, our training and onboarding is extensive and unique. You will work as part of a close-knit team of diverse counsellors who, although scattered right across the UK, are friendly, supportive and passionate about what we do. As a GriefChat Counsellor you will receive guidance, support and mentoring and the opportunity to develop your skills in exciting directions and to progress to more senior roles.

GriefChat is open from 9am to 9pm Monday-Friday and you will be expected to work at least one, three-hour shift per week, as well as undertaking training and development sessions and engaging in regular supervision.

If you would like to help us to transform access to bereavement care, and have the knowledge and experience we are looking for please use our [online application service](#). For any queries relating to the GriefChat Counsellor role, please call us on 01524 889823 or send us an email at recruitment@griefchat.co.uk

Closing Date: Friday 11 December 2020 9pm

Interviews will take place over two weeks from Monday 14 December 2020 onwards, with training starting in January 2021.